

↓ Initiative

Hotlinks is a Limited company based in the commercial heart of London's Docklands. We provide high bandwidth Information and Communication Technology (ICT) network services for Homes, Businesses and ISP's.

A simple, "no expense spared" philosophy utilising best of breed technology from the leading manufacturers ensures our services are among the most reliable in the industry.

- Hotlinks have created 2 fully separated Ethernet over fiber ring networks spanning the 5 Telehouse/Redbus sites in the London Docklands. All switches on our network have diverse fiber routes out of the building (3 or 4 in somecases).
- Our 2 diverse switched networks ensure the resilience needed in order to provide carrier grade ethernet services expected by today's highly demanding and competitive ISP marketplace.
- Hotlinks Metro Ethernet services enable Internet service providers to expand their networks to multiple datacenters with resilient connectivity at a fraction of the cost of leasing dedicated fiber.

- We run 2 separate homogenous switched MAN's over Allied Telesyn WDM-1008 multiplexors using Allied Telesyn Rapier(24i) and Allied Telesyn Claymore(8948) switches.
- A 3rd completely separate out of band network is used for monitoring, configuration and in order to make sure our switches remain "invisible" to our customers and to the Internet.
- The fibers are provided by Fibernet and NTL aswell as some fibers on our network which we own outright. Our diverse understanding of fibre technology will take you from strength to strength.
- We have been providing Ethernet services to Internet Service Providers since 2001 and have an excellent reputation in the industry as well as a proven track record of success.
- Thanks to our foresight, our networks have in the past survived power outages in data centers and even fiber breaks.

Over the years, we have recognised that keeping up with current trends is vital to remaining successful as an ISP, so you can rest assured we are well in touch with what is happening throughout the ISP industry.

We like to think of ourselves as being 1 step ahead of our competitors so that we put our customers 1 step ahead of theirs.

- Guaranteed transfer speeds up to 100mbps ✓
- 99% uptime - money back guaranteed ✓
- Backup fiber paths via 3 fiber providers ✓
- Extra Dual power feeds in all our racks ✓
- Extra UPS power in all our racks ✓
- Redundant fiber, backup tail circuits ✓
- State of the art switch technology ✓
- Backup equipment kept on site ✓
- 24/7 on site monitoring ✓
- Industry Leading SLA ✓

